

MOBILE DATA 3G/4G HOTSPOT

Get started

All you need to know to get going
with your Mediacom Business
Mobile Data 3G/4G Hotspot.



MediacomSM
MEANS BUSINESS



Welcome!


Mediacom Business is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This guide introduces you to the basics of getting started with Mediacom Business and your new Mobile Data 3G/4G Hotspot.

Before You Start

Install the Battery

Insert the battery into the opening on the bottom of the device.
Make sure the connectors align.
Slide the back cover into place until it clicks.

Charge the Battery

Plug the USB to Micro B cable into the device.
Plug the other end of the cable into the AC adapter and plug the adapter into an electrical outlet.
Charge until the battery indicator meter is full ().

Get Ready

Make sure you are in an area covered by the Mediacom 3G or 4G network (not roaming).

Make sure your computer's Wi-Fi (wireless network connection) mode is turned on.

Make sure your device is set up on your Mediacom Business account.

Get Connected

Power Up the Device

If the device is not powered on, press and hold the Power button on top of the device for at least two seconds.

The device will automatically activate. You will see “Connect your computer to Wi-Fi network” on the display screen when it’s finished.



Wirelessly Connect Your Computer

After it's activated, your Mobile Data 3G/4G Hotspot displays the device name and password. You will need this information to connect your Wi-Fi devices to the network.

1. From your computer, display the Wireless Network Connections window, and then click View Wireless Networks.
2. Select the network name displayed on the device and click Connect.
3. Enter your Wi-Fi password, which appeared on the device screen when the device powered on. (To display the password again, press the Power button briefly two times.)
4. Launch your computer's Web browser. You will see the Mediacom Business setup page.
5. Click The Internet or My 3G/4G Hotspot homepage to keep your current device and network settings, or click Set Up My 3G/4G Hotspot and follow the prompts to customize your setup.
6. Navigate to another Web page to confirm your connection.
7. Ensure that your device's firmware is the most current. See "Updates" in this guide's Resources panel.

Manage Your Account

Get detailed instructions and download content

Online: business.mediacomcable.com/Mobile_Setup

From a Phone

Business Support Contact: 1-800-379-7412

Make a payment

Modify details of your Mediacom Business Service Plan

What's in the Box



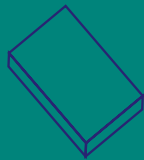
Device¹



USB to
Micro B cable



AC charger
with USB port



Rechargeable
Battery



Get Started
Guide

MediacomSM
MEANS BUSINESS

¹ Terms & Conditions and an Important Information booklet are accessible in electronic format on the device.