

MOBILE DATA 3G/4G USB

Get started

All you need to know to get going with your
Mediacom Business Mobile Data 3G/4G USB.



Mediacom
MEANS BUSINESS



Welcome!

Mediacom Business is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This guide introduces you to the basics of getting started with Mediacom Business and your Mobile Data 3G/4G USB.

Before You Start

Set Up Your Account

Set up your Account: Make sure your device is set up with a service plan on your Mediacom Business account. For assistance, call 1-800-379-7412 to speak with a Mediacom Business representative.

Install Mediacom Business Connection Manager Software

- Download the Mediacom Business Connection Manager Software from: business.mediacomcable.com/Mobile_Setup
- Install Software
 - Click Run
 - Click Finish
 - Restart Your Computer

Attach the Faceplate

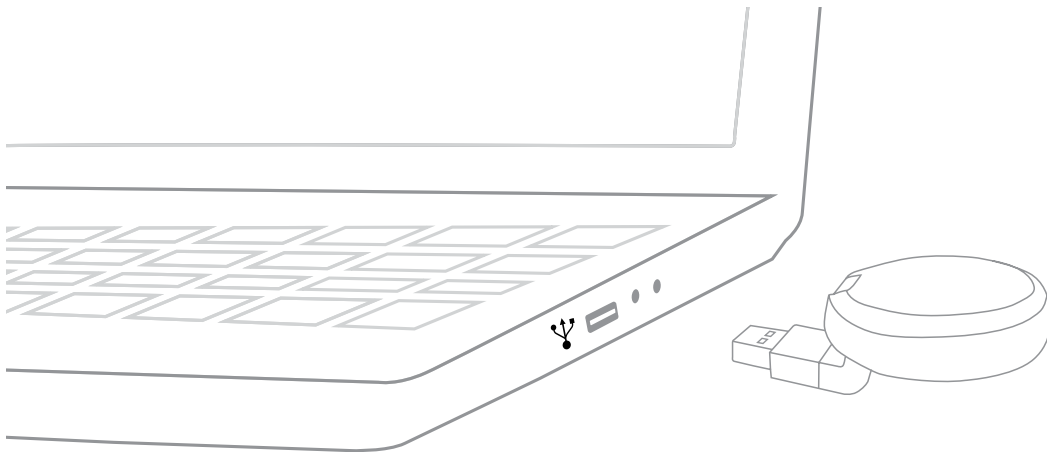
- Remove the protective film covering from both faces of the lens (the circular portion of the device).
- Insert the faceplate tabs into the slots as shown on the film covering.
- Press down carefully until the faceplate snaps into place.

Install Your Device

Insert the USB Device

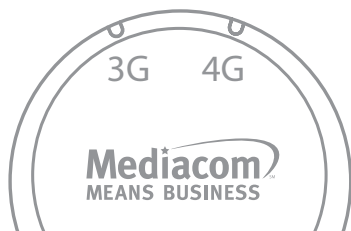
IMPORTANT: Download and install the software before you insert the device into your computer's USB port.

- Insert the device into an available USB port on your computer.
- Your computer will detect the device and automatically install the drivers.
- If necessary, rotate your device up to 90 degrees either clockwise or counterclockwise to optimize your connection.



Activate Your Device

1. With your device inserted, open the Mediacom Business Connection Manager icon on your computer's desktop.
 - Your device is designed to activate automatically and connect to either the 3G or 4G network.
 - If both WiMAX (4G) and Mobile (3G) networks are available, you can use the Mediacom Business Connection Manager window to select with network to use.
2. Launch your Web browser and go to any website to confirm your Internet connection.
 - The left indicator light shows your CDMA (3G) status (solid blue means you're connected or within range). The right indicator light shows your WiMAX (4G) status (solid blue means you're connected or within range). A blinking blue light in either location means the device is searching for a valid network.



Manage Your Account

Get detailed instructions and download content

Online: Business.mediacomcable.com/Mobile_Setup

From a Phone

Business Support Contact: 1-800-379-7412

Make a payment

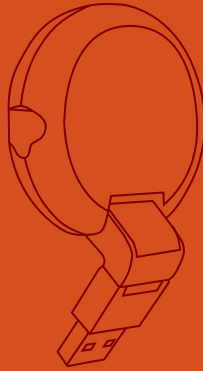
Modify details of your Mediacom Business Service Plan

Resources

For Your USB Device

- The Get Started Guide to get you up and running
- Software – Download the latest version of the Mediacom Business Connection Manager software at:
business.mediacomcable.com/Mobile_Setup

What's in the Box



Your Mediacom
Business 3G/4G USB



Get Started Guide (this guide)



Faceplate

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